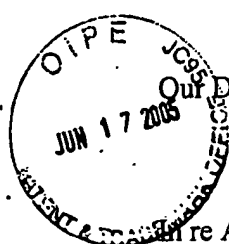


B/IFW



Our Docket No: 042390.P9943

Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Re Application of: )  
Chapple et al. )  
Application No: 09/848,998 )  
Filed: May 4, 2001 )  
For: Method and Apparatus for Gathering )  
Queue Performance Data )

Examiner: Patel, Niketa I.

Art Unit: 2182

**AMENDMENT UNDER 37 C.F.R. § 1.312**  
**(Amendment After Allowance)**

Mail Stop Issue Fee  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In Response to the Notice of Allowance mailed on April 4, 2005, the Applicant respectfully requests the Examiner to enter the following amendment and to consider the following remark.

O.k.  
to enter.  
NWO  
7/26/05